

SCCM at Mind in Taunton and West Somerset

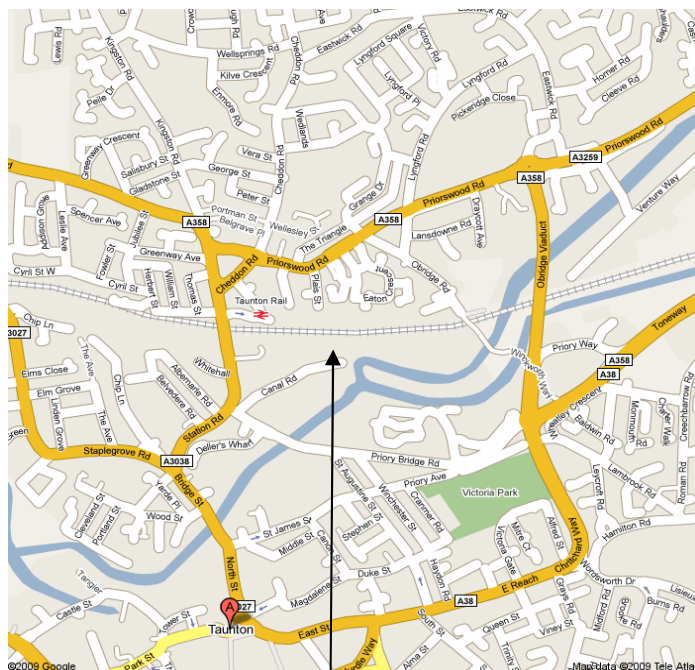
Somerset Community Care Matters are working out of the Mind in Taunton and West Somerset office, and are present on Mondays and Fridays. If you wish to leave a message on a different day you can call the office, or send an e-mail (contact details on back of leaflet.)

Somerset Community Care Matters does not just cover mental health, but a wide range of subjects concerning community care law, which are listed on the inside of the front page of this leaflet.

You can find us at:

The Market Building
Canal Road
Taunton
TA1 1PN

Please note that all projects require calling ahead for an appointment.



SCCM

SOMERSET
COMMUNITY
CARE
MATTERS



Get Legal Advice about the NHS, Social Services and Disability Rights

Mind in Taunton & West Somerset is committed to providing high quality services. We participate in the Quality Management in Mind scheme.

Project manager - Ray Avards
RayAvards@mindtws.org.uk
01823 334 906
Mind in Taunton and West Somerset
Registered Charity Number: 1109626
Company Number: 5148414

Somerset Community Care Matters at
Mind in Taunton and West Somerset
(Part of Somerset Mind)
Office Number - 01823 334 906
www.mindtws.org.uk
Mind TWS patron - Laura Gallagher



Who are SCCM?

We are a specialist Legal Aid advice service in Community Care law. This is the field of social welfare advice about care needs.

We provide advice on access to all of these areas:

- Access to Help and care at Home, aids and adaptations
- Community Mental Health services and support
- NHS care in hospital, at home and in nursing care and Hospital Discharge
- Learning Difficulties care, choice and accommodation
- Older people, care choices, care charging and accommodation
- Drug and Alcohol dependency
- Disability, rights and entitlements
- Carers Services and Rights
- Complaints and Abuse in care

How can we help you?

The areas listed on the previous page are community care matters and they are covered by government rules and regulations. If you, or someone you “care for, has difficulty accessing these services, we can advise you on how to take the first steps to obtain the help you need.

We can assist you to find your way round the health and social care system or question a decision you may think is wrong. If you cannot do it without help, we can do it for you.

There is a duty to provide for people who may benefit from Community Care Services. If you think you are in need of a service or are looking after someone who has or may need a service, you are entitled to an assessment of needs, no matter what your financial situation.



“We want to work with authorities and clients to obtain the best outcome for people who really need it.”

We work within the legal aid system, but will seek to provide initial information or advice to all enquirers.

Please contact us by telephone or e-mail and one of our trained advisors will respond.

01823 334 906

sccmenquiries@mindtws.org.uk

Mind in Taunton and West Somerset provide a wide range of local mental health services. Please contact us for further details (contact details on front and back of this leaflet.)

How SCCM have been needed: -

“Misdiagnosis following a brief assessment actually aggravated anxiety symptoms.”

How SCCM have been needed: -

“He had been ill for 23 years. The right advice would have made us aware that a hospital discharge should be the beginning of a process of care, not an end.”

